



We are a company that looks after places and people and our name is Places for People.

Safeguarding policy

Safeguarding

This means keeping you safe and well

Policy

This means a plan



This is an easy read version of our policy



Easy Read UK
Paper, Online and Digital

Contents

Page



Introduction

4



What is safeguarding?

6



What is abuse?

7



Types of abuse

8



Who might be abused?

12



Where does the abuse happen?

12

Page



Who might abuse you?

13



What Places for People do to keep you safe

14



How to report harm or abuse

15



What will happen if abuse is reported to Places for People

16



Other useful contacts

17

Introduction



This information is about how Places for People keep our customers safe.



Keeping our customers safe is very important to us.

This information will tell you:



- What we do to keep customers safe and well.



- What to do if you are worried about something.



- What we will do if we are worried about your safety.

What is safeguarding?



Safeguarding is:

- Making sure someone is safe from abuse and neglect. Neglect can be not listening to them, ignoring them, not feeding them or not looking after them properly.
- Listening to people who speak to us about concerns.



We want people to be able to:

- Choose things for themselves and make their own decisions.
- Be the best they can be.



What is abuse?



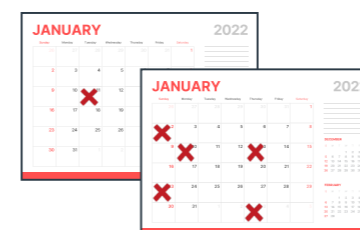
Abuse is when someone does or says things to another person to:

- Hurt them.
- Upset them.
- Make them feel frightened.



Abuse can be:

- A crime.
- Planned or done on purpose.
- Something that happens just once or happens a lot.



Types of abuse



Physical abuse

This is something that hurts your body like being hit, kicked or slapped.



Emotional abuse

This is something that hurts your feelings like being made fun of.



Sexual abuse

This is when you are made to do something sexual that you don't want to do.



Neglect

This is when you are not given the care and support that you need.



Domestic abuse

Is when a partner, or someone else in the family, hurts a person or makes them scared. It does not have to be someone you live with.



Financial or material abuse

This is where someone takes your money or belongings without asking you.



Modern Slavery

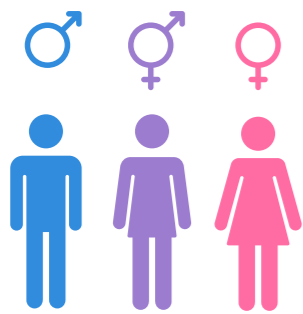
When a person is forced to do something by another person and they do not have a choice.



Discrimination

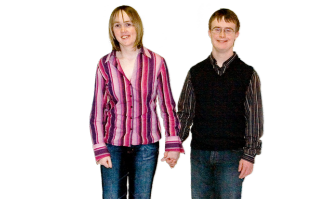
This is when you are treated differently because of:

Age.



Gender – this is if someone is a man, a woman or transgender. Transgender people are people who feel different from the sex (male or female) they were born with.

Sexuality – this is about who you fancy.



- Heterosexual is when you are attracted to the opposite sex.



- Lesbians are women who are attracted to other women.



- Gay men are attracted to other men.



- Bisexual people are attracted to women and to men.



Disability – a disability makes it difficult for a person to do some things. Some disabilities are hidden so you cannot see them.



Race – these are people who come from different places. They may have different skin colours.



Religion – this is what faith someone has.



Marriage – this is when two people agree to be together. A civil partnership is a marriage between people of the same sex.



Pregnancy – this is when a person has a baby growing inside them.

Who might be abused?



Anyone could be abused at anytime.

Where does abuse happen?



Harm and abuse can happen anywhere, such as at:

- Home



- Community centre



- In the street.

Who might abuse you?



- Anyone could abuse you.



- It could be your partner or someone in your family.



- Carer or volunteer.



- Stranger.



- Someone you trust.

What Places or People do to keep you safe



We will listen to people who are worried about someone, have worries about other people or are worried about someone who is at risk from harm.



We will do something when someone is worried about their safety.



We will help customers who may be at risk of abuse and harm.



We will work with other organisations to help provide you with support.



There are many other ways we can help.

How to report harm and abuse



Speak out if you are worried about yours or someone else's safety.



In an emergency call 999 if you need help straightaway.



If it is not an emergency Speak to one of our team face to face.



Or you can call our Customer Contact Centre on 01772 667002.

What will happen if I report abuse to Places for People?



If you speak to a member of our team about something that is worrying you, they will talk to someone in the Safeguarding Team.



The people in the Safeguarding Team are specially trained to help.



They will speak with you and help you think about what you would like to happen next.



The Safeguarding Team may need to speak to other people who can help. They will speak to you first before they do this.



There may be times we have to share information without asking you first to keep you and other people safe. If we have to do this, we will always talk to you about why first.



Anything you tell Places for People will be kept safe.

Other Useful Contacts



Mind



Website: www.mind.org.uk



Telephone: 0300 123 3393



Womens Aid



Website: www.womensaid.org.uk



Mencap



Website: www.mencap.org.uk/advice-and-support



Age UK



Website: www.ageuk.org.uk

